

MEMBER MANIFESTO

ORIENTATION

Opening procedure

- 1. Use given pin to enter the building
- 2. Ensure the door is firmly shut, lock it door behind you, otherwise it auto locks in 30 seconds
- 3. Take off your footwear in the provided space, DO NOT walk on matts with outdoor shoes
- 4. Sign in using the QR code
- 5. It is always advised to climb with a friend whenever possible

Facility tour

- 1. Front to back walkthrough
- 2. Keep the front door locked at all times while unstaffed
- 3. Front desk has a smart speaker, member handbook, first aid kit and all other necessary information. *Refer to program board to avoid personal frustrations*
- 4. Multi-space is open for use and hanging out is more than welcome
- 5. If a door is locked, then it's off limits
- 6. Cleaning supply closet is the middle door in the hallway. **Refer to responsibilities for cleaning breakdown**
 - a. Most important is vacuum and garbage bags
 - b. Rags and light/safe sprays are easily accessible
 - c. Any harsher stuff is out of site and therefore out of your mind!
- 7. Bathroom and shower are obviously available ***CLEAN UP***
 - a. Replace towels, only as needed, and place used ones in the laundry hamper
 - b. Soaps stored in the cupboard or forgotten are available for use
 - c. Please shower outside of busy times
- 8. Ropes
- 9. Cave
- 10. Hangboarding station and weights

Facility Use

- 1. Bouldering is allowed everywhere in the gym, but always use a pad
 - a. If something feels sketchy, it probably is, so stop!
 - b. If you think you should add a pad, even bringing the small one upstairs, do it!
- 2. Our spray wall is the best tool for all ages to learn and train
 - a. Filled with a seemingly infinite number of holds, within it lies 1000's of routes and problems for the first timer or the committed crusher
 - b. Let curiosity supercede intimidation once you start to look closely and play around on the spray wall you will find holds and sections of the wall you are comfortable with, start there and get familiar
- 3. Lead climbing is NOT ALLOWED during unstaffed hours
 - a. Community lead climbing nights are held weekly, at a very discounted rate for members lead nights are an open learning environment, staffed by your resident rock guide, focused on creating a community focused on growing and connecting through knowledge and practice
- 4. A belay test and open learning session will be held at the end of the orientation
- 5. Due to the variety in our facility, a basic level of belaying knowledge must be checked off for all unstaffed use of the facility
- 6. Please familiarise yourself with the programs/events board. If you are trying to avoid kids and large groups, it is up to you to check the board so not to hose yourself









Climbing alone

- 1. When climbing alone it is our community policy to have either your personal phone, or our front desk phone connected to our smart speaker. This is your means for calling 911 in the case of a demobilising incident or interpersonal/intruder altercation
- 2. If an incident has occurred, and/or 911 has been called, Dan must be notified via his personal number as soon as is safe to do so

INITIAL

Responsibilities

- 1. First and foremost of member responsibilities is the safety of all our members
 - a. Follow all the guidelines set out by Dirtbag Climbing Corp. you will be signing off on this agreement after all
 - b. Do not engage in excessively risky behaviour, especially if alone in the facility
 - c. Never use the facility, under any circumstances, while intoxicated this includes late night inspirations on the way home from the brewery
 - d. Unstaffed hours are a privilege, and will only last as long as people use the facility in a respectful manner. Dirtbag Climbing Corp can and will revoke your membership.
- 2. Safety extends beyond the physical. Dirtbag Climbing Corp is committed to providing a safe and inclusive space for the emotional and spiritual wellbeing of each and every individual
 - a. If you ever feel threatened by anyone who steps foot in the Dirtbag Climbing Corp facility, please ensure that you report it to either Dan or Chelsea via any of the contact methods provided at the front desk on the emergency response plan
 - b. Bullying, cliquiness, or any form of harassment or involvement in such behaviour will be never be tolerated
- 3. Our youth policy is such that minors are permitted during unstaffed hours, but for the safety of those under 19, all minors must be accompanied by their parent/guardian or parent/guardian approved friend or family that is a member of Dirtbag Climbing Corp and 19 or older
 - a. Youth are always allowed during staffed hours
- 4. It is your responsibility as a Dirtbag member to keep the facility cleaner than you left it regardless of our name
 - a. The community fully expects you to vacuum the chalk you would otherwise leave behind, weather you spilled your whole bag or not, please vacuum
 - b. If you shower, you must at minimum, wipe the shower down with a rag, and clean out your own hair
 - c. Please replace toilet paper and towels as is hospitable
 - d. Not making a mess in the first place is always the best plan, but is never a successful one, please do your part



Perks

- 1. Do we have to say it again?? Climbing ANYTIME you want to!
 - a. Unless we have notice of full closure for private function or other reason
 - b. Advance notice will be provided whenever possible
- 2. Not only the best rates in town, but some of the best rates all around, always!
- 3. Big discounts on social nights and educational events enhance your knowledge and grow your climbing community
- 4. Be part of our gear ordering program
 - a. Volume based deals on co-op orders
 - b. The more you buy, the more you save
 - c. Order frequency based on interest
- 5. Be part of our Karma Cleaning program
 - a. Do you love helping out? Or do you work hard and want a discount (or maybe free) pass?
 - b. Karma Cleaning is your chance to earn points for doing some (or all) of the cleaning tasks on our deep clean list talk to us directly for details





Key Notes/Review

10. Have fun

- 1. Community is first and foremost at Dirtbag. When you enter this facility, please be a leader. Support each other, make friends, and promote both the wellbeing of the facility, and the people who use it
- 2. This information (and more) is available at the front desk for your review at any time
- 3. All safety related items, including the smart speaker, are stored at the front desk
- 4. The front door is to remain locked at all times

Dirtbag Staff Signature

- 5. Do not let in unauthorised individuals each person is required to be able to unlock the door
- 6. Use the QR code to sign in upon arrival!
- 7. This has always been, but is especially a use at your own risk situation while staff are not present
- 8. An emergency response plan is available at the front desk and at both exits first aid kit is at the front desk
- 9. Cameras are in place for everyone's sake they are reviewed by admin on a regular basis to ensure compliance

INITIAL

POLICIES OF DIRTBAG CLIMBING CORP. I CRUCIAL PART OF OUR OPERATION. I AG	AGREE TO TAKE A	OW ALL RULES, GUIDELINES, RECOMMENDATION COMMUNITY OUTLOOK, AND VIEW EACH MEMBER E, AND USE THE FACILITY WITH RESPECT.	
Member (full) Name		Member Signature	
	HAS SUCCE	ESSFULLY COMPLETED A BELAY ORIENTATION.	CHECK

WELCOME TO THE DIRTBAG FAMILY!

Date